

Michael Mitchell | LINKEDIN

<https://www.linkedin.com/in/michael--mitchell/>

LOCATION: 651 Lincoln Avenue, Lake Bluff ZIP CODE: 60044

MOBILE: 224-280-1955 Email: MikeMitchell@PowerBIRep.Com

EXECUTIVE SUMMARY:

Business manager, Power BI consultant with a track record of transforming complex data into intuitive visualizations and interactive reports. Expertise in data modeling, DAX formula creation, and custom dashboard design, I have consistently helped organizations make data-driven decisions and optimize operations. I stay abreast of the latest developments in Power BI through continuous learning, ensuring that clients benefit from the most innovative and effective solutions.

SKILLS: Proficient in Power BI, data modeling, and ETL processes. Skilled in KPI analysis, Power Query, Excel PivotTables, and Excel charts. Experienced in MySQL, database administration, website design, and content creation.

Power BI & Data-Related Training:

- Completed DA-100: Analyzing Data with Microsoft Power BI.
- Completed Power BI Data Modeling with DAX.
- Completed AZ-900: Microsoft Azure Fundamentals.
- Completed SAP 4/HANA training.

EXPERIENCE:

POWER BI REPS, LLC.

Lake Bluff, IL

February 2023 - present

Website Creation & Content Management: Created PowerBIRep.com, a consultant website designed to showcase Power BI expertise tailored for enterprise businesses. Maintained a strong online presence by managing and updating content to highlight Power BI skills.

Interactive Chatbot Development: Developed an interactive Power BI Rep Chatbot using GPT (Chat) and Voiceflow technologies. The AI-driven chatbot offers real-time responses to queries regarding Power BI best practices, leveraging the comprehensive knowledge base on powerbirep.com.

FUNDRAISING BOARD, LLC.

Lake Bluff, IL

February 2023 – present

Website Creation & Content Management: Launched FundraisingBoard.com, a website addressing the serious impact of Covid-19 on the American orphan population. Utilized marketing expertise to engage a wide audience and raise awareness about the challenges faced by American orphans. Managed content on the website, consistently updating information and resources to maintain an active online presence and keep the public informed about issues affecting American orphans.

ABBOTT & OPTUM HEALTHCARE

Chicago IL,

August 2022 – January 2023

(Contracted through Diversant Staff and TEK Systems)

Power BI Developer Analysts:

Historical Data Exploration: Initiated the process to uncover historical data sources and data connections for Finance, HR, and IT departments, including creating a dashboard for IT satisfaction NPS.

Data Staging & Integration: Reviewed and staged Power BI datasets for SAP/ERP business units and product groups, utilizing a common data model within Power BI Service.

Query Development: Crafted queries within Power BI service to extract data from SQL warehouse repositories, transferring tables and columns into the Power BI data model integrated with the existing Power BI service platform and embedded dashboards.

Dashboard Navigation Enhancement: Developed a toggle binary switch for single-page navigation in operational dashboards, allowing data consumers to easily switch views between active, inactive, or all selected providers using in-page navigation.

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Data Connection & Extraction: Established the use of Power BI service connectors and Azure Database PostgreSQL for query connections and extraction of tables from repository SQL databases for dashboard development in Power BI service models.

Server Connection: Leveraged VMware Horizon Client "SecureID" to connect SQL servers and establish dataflows directly into Power BI developer space and service platform.

ETL Process Management: Conducted ETL processes to transfer database tables from SQL servers into existing Power BI data models.

Data Warehouse Operations: Worked extensively within a data warehouse environment.

LUMEN

Denver, CO

June 2021 – July 2022

DATA ANALYST – IT/Power BI Operational Dashboard Creator

- Established Power BI Dashboard interfacing with a data warehouse for stakeholder performance reports.
- Managed over 20,000 emails via MS Exchange connection, creating a Power BI dashboard for daily email exchange.
- Served as Access database administrator, creating databases, tables, forms, and queries.
- Developed a source-of-truth inventory tracker with KPI data and trendline forecasting.
- Installed MySQL server on the desktop to automate email responses based on triggers.
- Worked within a data warehouse environment.

WALGREENS BOOTS ALLIANCE

Deerfield, IL

October 2014 – August 2020

DATA ANALYST IT Telecommunications Network Services/ Used Power Query/Power

- Utilized Power Query and Power BI for ETL processes, data analysis, and reporting within a data warehouse environment, serving as a key resource for project stakeholders.
- Developed complex queries for dashboards, Excel PivotTables, and Excel Charts with KPIs from the data warehouse, enabling data-driven decisions for inventory reduction and cost savings.
- Modeled data tables within Power BI models, dynamic reporting for services 8200 store site locations. Established source-of-truth document data used reports used for department fiscal budgets.
- Managed the Rite Aid Project, transitioning 20,000 legacy lines and optimizing services for 2,000 sites, resulting in the elimination of 3,200 legacy services and \$1.2M savings in FY19.
- Led the Phone Vendor Switch project, tracking the deployment change of 30,000 services and coordinating with vendors to improve service quality and dependability.

TIERONE TECHNOLOGY MANAGEMENT GROUP INC.

Wheaton, IL

July 2001 – September 2014

Business Owner & Technology Consultant: founded and successfully led a technology consulting firm focused on providing telecommunication services and hardware to small businesses. My expertise helped clients deploy new telecommunication services, replace legacy phone systems, and upgrade their wiring and LAN infrastructure. By cultivating professional relationships with small business owners, I facilitated their technology transformations to meet evolving telecommunication needs. My leadership expanded the company from a solo venture to a robust team of 20 employees, comprising salespeople, an operations specialist, administrative staff, and part-time programmers recruited from local educational institutions.

EDUCATION

Organizational Leadership | Aurora University | Aurora, IL | 2011 – 2014

Micro train | Power BI | Azure | Data Base Design | Chicago, IL | 2021- 2022 | completed.